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<th>Query</th>
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**Referred Services**

- **Faith Information**
- **Family problems**
- **Fee states**
- **Financial advice for students**
- **GP – finding one in your area**
- **Finding academic resources**
- **Health issues**
- **Homesickness**
- **Individual student support agreement**
- **Intermitting (break in study)**
- **International students**
- **Job application**
- **Job interview**
- **Job search**
- **Labour market intelligence**
- **Life crisis/changes**
- **Local facilities in the area**
- **Loneliness**
- **Mental health issues**
- **Mentoring**
- **Money**
- **Needs assessment for disabled/ dyslexic students**
- **Nursery places**
- **Orientation for new students**
- **Personal relationships**
- **Psychometric testing**
- **Reasonable adjustments – general info**
- **Sex and sexuality – problems with**
- **Study skills**
- **Student finances**
- **Student funding**
- **Sustained thoughts**
- **Student clubs, groups and societies**
- **Visa renewal**
- **Withdrawal from course**

For students’ Union, Counselling Service, Student Centre, Student Finance, Students’ Union, Student Centre, Disability and Dyslexia Support, and more, please refer to the Student Centre or the appropriate service provider.
For more information about each service please go to the My Birkbeck website and enter the name of the service in the search box.

**Emergency related contacts**

Security incidents  
Dial 555 for emergency assistance.  
(020) 7631 0909

Accident and Emergency  
The nearest Accident and Emergency department is at University College London Hospital at 295 Euston Road NW1.  
Accident and Emergency department at UCL: 0845 555 000

Mental health crisis  
If a student presents as suicidal or with a severe mental health problem, contact the Counselling Service in the first instance. If the student is acutely suicidal contact a GP who can arrange for a local mental health crisis team to look after the student. Alternatively call an ambulance.  
Counselling Service: 020 3073 8042

**Helplines**  
Samaritans (24 hour helpline for people in crisis)  
(020) 7631 0909

Drinkline – (National Alcohol Helpline)  
(0800) 917 8262

National Drugs Helpline  
(0845) 450 0215

Nightline (run by students for students)  
020 7631 0101

Sane (emotional support for anyone suffering from mental illness)  
(0845) 767 8000

Gamcare Support (support for anyone with gambling problem)  
(0808) 8000 125

National Debtline (Independent advice on how to deal with debt problem)  
(0808) 808 8000

Victim Support (for victims of crime)  
(0845) 30 30 900

**Service**  
**Function**  
**Contact**

**Accommodation**

Information by the University of London Housing Services  
020 7862 8880

**Alumni and Development team**

Information on support available by alumni  
020 7860 3127  
alumni@bbk.ac.uk

**Centre for Learning and Professional Development (CLPD)**

Advice and workshops on a wide range of academic skills  
020 7307 8042  
studyskills@bbk.ac.uk

**Counselling Service**

Help with issues of a personal and emotional nature  
020 7980 3030  
counselling-services@bbk.ac.uk

**Careers Service**

Help with career planning  
020 7631 6362  
careerservices@bbk.ac.uk

**Disability and dyslexia support**

Advice related to supporting disabled or dyslexic students  
020 7631 6316/6338  
disability@bbk.ac.uk

**Health Services: Gower Street Practice**

The College’s affiliated health centre  
020 7636 7628

**International Office**

Advice on student visa and support for international students  
020 7631 6316  
InternationalOffice@bbk.ac.uk

**IT Services**

Information about IT facilities, support and training  
020 7631 6543  
ts@bbk.ac.uk

**Nursery**

Term time only, evening childcare provision at Bloomsbury campus  
nursery@bbk.ac.uk  
(020) 7670 4634

**Student Finance**

Advice and information relating to student funding  
020 7631 6316  
studentfinance@bbk.ac.uk

**Student Helpdesk**

General information about services at Birkbeck  
020 7631 6655  
ask@birkbeck.ac.uk

**Students’ Union Advice Centre**

Advocacy for students and advice related to money management  
020 7631 6316  
studentsunion@bbk.ac.uk

**Students’ Union Clubs, Groups and societies**

For a wide range of interest groups, eg related to faith, cultural or sexual identity or parenting)  
www.bbk.ac.uk/su/societies/a-to-z-for-clubs-societies  
clubsandsocs@birkbeckunion.org  
(020) 3073 3189

** Widening Access and Retention team**

For information relating to programmes supporting students’ transition into year 1 and 2 of study  
www.bbk.ac.uk/au/societies/wideningaccessandretention

**Service**

Learning Support Officers/ Academic support  
Academic related support within your school  
www.bbk.ac.uk/learning-support-officers

**Contact**

Arts  
Fleur Rothschild  
(020) 3073 8411  
arts@birkbeck.ac.uk

Business, Economics and Informatics  
Richard Carabine  
(020) 7631 6464  
carabine@bbk.ac.uk

Law  
Nicola Costall  
(020) 7631 6513  
ncostall@bbk.ac.uk

Science  
Psychology only)  
Kristy Rowan  
(020) 7631 6736  
krrowan@bbk.ac.uk

**Social Sciences, History and Philosophy**

Heini Futer  
(020) 7631 6663  
futer@birkbeck.ac.uk

**Stratford**

Sarah Potter  
(020) 8223 4389  
s.potter@bbk.ac.uk

For the latest information, visit www.bbk.ac.uk/mybirkbeck