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# VPAT Request Response

## to

# Birkbeck College London

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# Response

## Voluntary Product Accessibility Template (VPAT)

Name of Product: S&P Capital IQ Platform

Summary Table		
Criteria	Supporting Features	Remarks and explanations
Section 1194.21: <b>Software Applications and Operating Systems</b>	Not Applicable	
Section 1194.22: <b>Web-based internet information and applications</b>	Please refer to the table section below	
Section 1194.23: <b>Telecommunications Products</b>	Not Applicable	
Section 1194.24: <b>Video and Multi-media Products</b>	Not Applicable	
Section 1194.25: <b>Self-Contained, Closed Products</b>	Not Applicable	
Section 1194.26: <b>Desktop and Portable Computers</b>	Not Applicable	
Section 1194.31: <b>Functional Performance Criteria</b>	Please refer to the table section below	
Section 1194.41: <b>Information, documentation, and support</b>	Please refer to the table section below	

Section 1194.22: Web-based Internet information and applications		
Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports with Exceptions	Text equivalents exist on many but not all non-text elements. Application is makes light use of non-text elements. Site is predominantly text.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	No multimedia presentations
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Not Applicable	Not dependent on color to convey meaning
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports with Exceptions	Supported ,except when images are referenced within the style sheet. Lack off style sheet will impact text font only.

(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	No image maps with regions
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	No image maps with regions
(g) Row and column headers shall be identified for data tables.	Supports	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supports	
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supports	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Supports with Exceptions	Secondary text-only versions not provided; site complies in other ways.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Not applicable	Light Javascript used only for input validation and form submission, not for content display.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with U1194.21(a) through (l).	Supports with Exceptions	Standard client-side applications (plug-ins only) are assumed to be present (Adobe Acrobat Reader, MS Excel, Word) and these plug-ins comply with 1194.21(a)-(i). No external links to download plug-ins are provided.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	Verified using Microsoft Narrator and Microsoft Magnifier.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supports	A user can tag through links and forms.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supports with Exceptions	Not strictly supported – all actions are governed by the login session inactivity timer and there is no session time-out alert. However, the session time-out period is 2 hours site- wide.

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4

Section 1194.31: Functional Performance Criteria		
Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports	Verified using Microsoft Narrator
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	Verified using Microsoft Magnifier
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Not Applicable	N/A
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	N/A
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	N/A
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports with Exceptions	User can navigate using standard keyboard.

Section 1194.41: Information, documentation, and support		
Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end- users shall be made available in alternate formats upon request, at no additional charge.	Supports	Product documentation consists of online help content, which can be provided in alternate formats upon request.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	We provide S&P reports in PDF format.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports with Exception	Support services available via telephone and email only. Not supported for all types of disabilities