



Dear Birkbeck Student,

The Master has asked me to lead a small team to conduct a College-wide review of Student Experience. The team is comprised of Fraser Keir the Academic Registrar, Simon Davis (governor) and Prof Sarah Hart (Head of Department for Economics, Mathematics & Statistics) and Dr Anita Walsh (Assistant Dean, Learning and Teaching, School of BEI). The Review encompasses all aspects of the Undergraduate and Postgraduate taught student experience, both academic and non-academic, and follows the student journey from registration to award.

The Review team have been meeting regularly with staff members and students since March 2017 to gather information that will inform proposed changes to enhance the student experience.

We value the contribution of each student to the College and want to hear from you so that we can better understand what you think works and what doesn't.

- **Has your experience of Birkbeck been positive?**
- **How do you feel about the level of support provided by your department?**
- **How do you feel about the quality of feedback you receive on your work?**
- **Can you easily access services that are available and do you know where to find what's on offer?**
- **Finally, are there any particular areas you feel the College could improve?**

Write to us with your views on any area of the student experience and your ideas on how we can make your experience at Birkbeck even better.

Please send written responses to student.experiencereview@bbk.ac.uk by the **14 July 2017**.

All responses will be held anonymously and comments will not be attributed to any one individual.

We want to hear from you. Tell us what you think.

Professor Diane Houston
Pro Vice Master, Education