

Birkbeck, University of London

Birkbeck exists to provide life-changing educational opportunities for its students and undertake cutting-edge research for the public good. In order to carry out this mission, it is necessary to process personal data.

We take our responsibilities to process your data transparently, fairly, lawfully, safely and securely very seriously. This document is part of our efforts to keep you informed about how we treat your data.

PRIVACY NOTICE

For the purpose of processing personal data required to provide library services

About Birkbeck

Birkbeck College (also known as Birkbeck, University of London) is the data controller for all of the personal data that it holds and processes and is subject to the General Data Protection Regulations (GDPR). Birkbeck is registered with the Information Commissioners Office (ICO) registration number Z718111X.

- Address: Birkbeck College, Malet St, Bloomsbury, London, WC1E 7HX
- Birkbeck's Data Protection Officer can be contacted by emailing dpo@bbk.ac.uk.

If you have any queries about how we use your data, or wish to exercise your rights with regard to your data, including making a subject access request, please [contact the Data Protection Officer](#).

About Birkbeck's approach to personal data processing

In common with all universities, Birkbeck processes the personal data of many individuals in order to carry out its mission.

You will find a complete set of information describing our data processing activities, our data privacy policy, relevant privacy notices, information about the rights of individuals whose data we process and how to exercise these rights on our [privacy web page](#).

Birkbeck has many different types of relationship with many different groups of people, and some people have more than one relationship with Birkbeck (for example one person may be both a student and member of staff).

It is not possible to provide one single privacy notice that accurately describes all these processing activities. Therefore separate notices are provided that describe each processing activity.

It should be noted that more than one privacy notice may apply to the processing of your personal data for different purposes. This should be made clear to you at the point where your personal data is collected. It should also be clearly described within the privacy notice itself. All our privacy notices are available on our [privacy web page](#). If you are in any doubt, please [contact the Data Protection Officer](#).

About our privacy notices

This privacy notice explains how Birkbeck collects, uses and shares personal data, and your rights in relation to the data that we hold about you. It includes information about how personal data is used, and the nature of any processing by other data processors or controllers.

The processing purpose covered by this notice

This privacy notice applies to Birkbeck's processing of personal data for the purpose of using library services.

What data we collect

Birkbeck may obtain, hold and process the following personal data:

- **Personal details** - name, contact details (address, phone number, e-mail), photo
- **Special category data** - declaration of disability.

Where we collect it from

- Data collected on Birkbeck students and staff come from the College central system.
- Data collected on external users originate from an online form completed by these users.
- Data collected on third party users originate from their home institution.

How we use the data

Birkbeck Library holds and processes your personal data in order to implement and manage all services and processes relating to the delivery of a library service. This includes:

- undertaking library core business tasks (entrance to the library; loans of items; use of electronic resources)
- communicating routinely with you regarding your use of the library.

Under what lawful basis we process your personal data

Birkbeck uses your personal data under different lawful bases depending on the process being performed. The following are the legal bases identified and examples of the data processing activity to which they apply:

- **Public task** – Birkbeck is a designated public body/charity, processing of personal data is necessary for us to perform our tasks in the public interest and official function in delivering teaching and research. (Article 6 (1) (b)).

How long we keep your data for this processing purpose

Birkbeck Library will retain your personal data for periods in line with legal and regulatory requirements or guidance. All data will be held for a maximum period of 6 years after you have ceased your relationship with Birkbeck.

Confirmation of status documents uploaded online by external users will be erased after 30 days.

Sharing your data with other Data Controllers

The Library does not share its data with other controllers.

Third Party Service Providers (use of Data Processors)

Birkbeck uses a number of carefully selected third parties to provide services on its behalf. In some cases this requires some elements of the data we hold about you to be passed to them for the express purpose of providing a service to you on our behalf.

In each case a data sharing agreement is in place that prevents the third party from making any use of the data provided for any purpose other than that expressly agreed, and requiring the provider to securely destroy the data once the service has been provided.

Details of these service providers are available on our [privacy web page](#).

International

In some instances the College may transfer personal data to parties located in other countries, including some outside of the European Economic Area (EEA). This may be because either Birkbeck staff, a Data Processor (or Sub-Processor) contracted by Birkbeck, or another Data Controller who data is shared with are located outside the EEA.

All instances of overseas transfers of personal data are subject to appropriate technical safeguards and contractual provisions incorporating appropriate assurances to ensure the security of the data and full compliance with legislative and regulatory requirements.

Your personal data rights

You have the following rights with regard to your personal data held by the College:

- The right to request access to your personal data held by the College.
- The right to have inaccurate or incomplete personal data rectified.
- The right to restrict the processing of personal data - you have the right to block the processing of their personal data by the College in specific situations.
- The right to object - you can object to the processing of your personal data by the College in certain circumstances, including the sending and receipt of direct marketing material.
- The right to object to automated decision making and profiling - you have the right to object to decisions taken by automatic means without human intervention in some circumstances.
- All requests to exercise any of these rights should be made to the [College's Data Protection Officer](#).

Complaints

If you are unhappy with the College's handling of your personal data or believe that the requirements of GDPR may not be fully complied with, you should contact the College's Data Protection Officer in the first instance. You may also follow the College's formal

complaint procedure, and you also have the right to submit a complaint to the [Information Commissioner's Office](#).

Version history and review

This privacy notice will be subject to periodic review. Any material changes will be communicated to those affected in an appropriate manner as and when they are required.

Version	Effective date	Reason for change
BBKPN007.1	26 June 2018	
BBKPN007.2	16 February 2022	New online membership form for visitors February 2022